

# DCT-SERVICES

**Your Gateway to Patient-Centric Study Designs**



Visit us: [camovis.de](https://camovis.de)

## Challenges

Camovis supports sponsors and CROs in conducting decentralized and hybrid clinical trials beyond traditional study sites. Our Research Professionals perform patient-oriented activities from start to finish, whether at the patient's home, remotely, or virtually. We always act in accordance with a clearly defined framework of roles, responsibilities, and communication, fully aligned with EU recommendations on DCT execution.

Our benchmark: the current "European Recommendation Paper on Decentralised Elements in Clinical Trials, V02, 1 October 2025."

- **Patient safety**  
Protection and oversight must remain uncompromised outside traditional sites.
- **Clear responsibilities**  
Clearly defined roles between sponsor, investigator, and provider ensure compliance and control.
- **Data integrity**  
Remote procedures require validated tools, secure data flow, and GDPR compliance.
- **Home visits & IMP handling**  
Risk assessment, logistics, and emergency planning are essential for safety.

## Why us

- ✓ Extensive DCT experience
- ✓ Patient-centricity & accessibility
- ✓ Regulatory alignment (EU-DCT)
- ✓ Reduced site workload
- ✓ Data quality & transparency
- ✓ Improved study performance

## We care

We ensure that decentralized clinical trials are not only operationally successful, but also fully compliant with the latest regulations. We take care of patients – wherever they are – and perform activities throughout the entire study lifecycle. Upon request, we act as a central interface, coordinating communication between investigational sites, sponsors, CROs and other service providers.

Through structured documentation and clear communication channels, we ensure data quality, with complete transparency throughout the process.

In operational execution, we act as an extension of the investigational site, fully aligned with current European recommendations. These guidelines define decentralized trial elements as part of the site's operations, while ensuring that responsibility and oversight remain with the investigator and sponsor.

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## Service Packages

### 1. Home visits

- Conducting study visits at patient's location, beyond the investigational sites
- Preparation, setup, and transport of medical equipment (e.g., centrifuges, ECG devices)
- Sample handling, documentation, and data transfer to site
- Timely communication with and escalation to the site in case of AE/SAE

### 2. Virtual visits

- Conducting remote visits via secure video calls
- Providing patient support and training with eDiaries, study platforms, IMPs, and medical devices
- Escalation and coordination with investigational sites

### 3. Remote support

- Regular review of patient data for completeness and accuracy
- Direct communication with patients via phone, app, or video
- Support in setup and use of digital tools
- First-level support for patient questions regarding eDiaries, apps and wearables

### 4. Patient coordination (concierge service)

- Organization of patient travel and appointments
- Personal escort and support during decentralized visits
- Reminder management to ensure patient adherence and punctuality

Our DCT services integrate seamlessly with all Camovis service modules and can be booked either as stand-alone solutions or added as extensions to Site Coordination, Patient Recruitment, Clinical Operations, and Data Handling.

## Let`s get to work

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Feel free to contact us — we're here and happy to help! :)

**WE MAKE YOUR RESEARCH FLY**

